

**OFFICIAL**

Dear Anne Lynette Miles,

Acknowledging receipt of your complaint – received 20 April 2025.

Thank you for submitting your complaint with IBAC.

We appreciate you bringing this matter to our attention and understand making a complaint about misconduct or corruption can be challenging.

You can find out how your complaint will be managed via our [Information sheet - How IBAC handles complaints | IBAC](#).

If you want to speak to us in a language other than English, please call the Translating and Interpreting Service on 13 14 50 or visit our website for translated resources: www.ibac.vic.gov.au/mylanguage

What happens next?

IBAC has now begun the process of assessing your complaint. We take every complaint seriously and we may contact you if further information is required.

If you have additional information about your complaint that may assist IBAC you can email us at: info@ibac.vic.gov.au

Please quote the case reference number, at the top of this email, each time you contact IBAC about your complaint.

If you need support

Sometimes making a complaint can be stressful or difficult. If you feel you need support, please contact your healthcare provider. Alternatively, you may wish to access one of the support services listed on our website: www.ibac.vic.gov.au/reporting-corruption/what-happens-to-your-complaint/mental-health-support.

For more information

If you have any queries, please contact IBAC on [1300 735 135](tel:1300735135) or at info@ibac.vic.gov.au and quote your case reference number.

Kind regards,

IBAC Enquiry Email

E: info@ibac.vic.gov.au



11:21 am Wed 14 May

...

VZWA 55%

🔍 police

Cancel

VP

Victoria Police

📧 Thank you for your submission: Victoria Police complaint reference # 221455

15 April 2025


VP

Victoria Police

📧 Thank you for your submission: Victoria Police complaint reference # 220521

04 April 2025

Thank you for your submission: Victoria Police complaint reference # 220521

From: Victoria Police
no-reply@police.vic.gov.au 

To: alchemyanne@proton.me
alchemyanne@proton.me 

Date: On Fri, Apr 4, 2025 at 8:50 pm

The Police Conduct Unit will assess your correspondence to determine the most appropriate action to be taken. The process applied usually depends on the nature of the allegations and the issues involved, and will be resolved or addressed in the following manner:

- by explanation of the law, or police policy and procedures by the Police Conduct Unit
- by resolution through our 'Local Management Resolution' process, in relation to complaints of communication and customer service issues
- by formal investigation, in relation to complaints of a serious nature such as excessive or unreasonable use of force, dishonesty, threats or harassment, or unlawful arrest

You will be contacted in due course, either by telephone or in writing to explain the process and actions to be taken to address your complaint. As we continue to work through the complaints and compliments we receive, we will do our best to prioritise and update you on the progress of your complaint.

If at any stage you wish to withdraw your complaint please notify the Police Conduct Unit with your intention as soon as possible.

You may prefer to make your complaint directly to the Independent Broad-based Anti-corruption Commission (IBAC) by:

- visiting the website at www.ibac.vic.gov.au,
- mailing IBAC, GPO Box 24234, Melbourne, VIC, 3001
- telephoning 1300 735135.

Superintendent Jenny Wilson APM
Conduct and Professional Standards
Professional Standards Command

Thank you for your submission: Victoria Police complaint reference # 221455

From: Victoria Police
no-reply@police.vic.gov.au 

To: alchemyanne@proton.me
alchemyanne@proton.me 

Date: On Tue, Apr 15, 2025 at 12:29 am

The Police Conduct Unit will assess your correspondence to determine the most appropriate action to be taken. The process applied usually depends on the nature of the allegations and the issues involved, and will be resolved or addressed in the following manner:

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